



Customer Case Studies

Project Overview

Customer Format: Retail Store Chain

Project Name: Confidential

Completion Time Frame: 60 Days

Number of Locations: 298

Customer Requirement: Inventory management and counter to counter delivery of 78,000 pieces of equipment.

R&R Methodology Advantage: R&R employs an experienced team of Managed Services professionals. We incorporate teams within our national logistics coverage. This consists of our own warehouse, driver/ technician and vehicles. Our ability to plan, resource and manage the Turn-key execution of emergency customer projects provides: cost savings and eliminates handoff and multi-vendor coordination costs.

Project Scope

The customer asked R&R to provide a turnkey solution including inventory management, warehousing, and logistics delivery of 80,000 pieces of wireless upgrade equipment. A solution was also requested by the customer to provide extremely accurate tracking which included complete Bill Of Materials (BOM) on the physical POD with signature capture.

Within 60 days of project start R&R:

- Completed warehousing of over 78,000 pieces of RFID and wireless upgrade equipment, including storage, labeling, inventory, kitting, shipping and tracking
- Coordinated with customer on site installers to provide efficient and optimal delivery schedule that met their schedule needs
- Provided customer and installers with POD, BOM and signature capture by store number

Summary

R&R provided the turnkey solution including inventory management, warehousing, and logistics delivery of 78,000 pieces of wireless upgrade equipment with less than .005% error.